

AUDITOR

GREG KIMSEY

NEWS RELEASE

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Clark County residents can now renew auto licenses online using Visa or MasterCard

Vancouver, WA—Starting on Tuesday, May 29, Clark County residents will be able to renew and pay for their auto registrations without leaving home, according to Auditor Greg Kimsey.

In addition to allowing online renewals, the new state system will also make it possible for residents to pay for their auto registrations for the first time using VISA or MasterCard. (Debit cards and other credit cards will not be accepted.)

"This is a big advance in customer service," says Kimsey. "It gives residents more flexibility in ordering and picking up their tabs. Many of our customers have also been asking to use credit cards for a long time."

All of the county's licensing sub-agencies will be participating in the new venture and have already received training from the state Department of Licensing, which is initiating the Internet Payment Option or IPO program statewide. Residents who want to renew tabs online can go to http://www.InternetTabs.wa.gov. The state estimates it will take about 24 hours to process each online renewal.

Residents will have a choice of how they want to receive their new license tabs. They can choose to have the Auditor's Office send them the tabs by mail, or they can designate pickup at the Auto License Department located at 510 W. 14th Street or any sub-agency, not only in the county, but also in the entire state. That means a college student in Seattle can pick up tabs renewed by parents in Clark County or that seniors on an extended vacation can pick up their tabs away from home. Using a credit card also makes it possible for a person other than the registered owner to pay for the tabs.

"Since sub-agencies are open longer hours, residents can now pick up their tabs after work or on Saturdays," adds Kimsey. "That's another real convenience."

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